



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2023/B/437

Dated/दिनांक : 08-01

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	29-01-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	29-01-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education
Department Name/विभाग का नाम	Department Of Higher Education
Organisation Name/संगठन का नाम	Indian Institute Of Management (iim)
Office Name/कार्यालय का नाम	173025
Total Quantity/कुल मात्रा	100
Item Category/मद केटेगरी	All-In-One PCs (Q3) , Uninterrupted Power Supply (UPS) (Q3)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	60 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	60 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certif (Requested in ATC),OEM Authorization Certificate,OEM Annu Turnover,Additional Doc 1 (Requested in ATC),Additional Doc (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of Bo specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by buyer

Bid Details/बिड विवरण	
Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
RCM Applicable/लागू आरसीएम	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	All-In-One PCs
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	123500

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	10.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	15

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं, विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Office Assistant
173025, Department of Higher Education, Indian Institute of Management (IIM), Ministry of Education
(Gurmeet Kaur)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or their reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant/chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) Order, 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2021 [OM No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for

supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises in respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE or MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price as defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for (selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM_No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Section 9(3) Of GST/जीएसटी की धारा 9(3)।

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, seller registered under composition scheme) will be forced to put Zero GST and GST cess in their bids. Buyer will have liability paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

All-In-One PCs (50 the number per lot)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/कमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज़	Download
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Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट	RCM Applicable /लागू आरसीएम	GST as per RCM/रिवर्स प्रभार के अनुसार जीएसटी	GST Cess 1 as per RCM/रिवर्स प्रभार के अनुसार जीएसटी उपकर 1	GST Cess 2 as per RCM	Optional RCM/वैकल्पिक रिवर्स प्रभार
NA	NA	Yes	18%	NA	NA	No

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी दिन

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवर दिन
1	Gurmeet Kaur	173025,IIM Sirmaur, Rampur Ghat Road, Paonta Sahib PAN No-AAAAI9266R GSTIN-02AAAAI9266R1Z5	50	30

Uninterrupted Power Supply (UPS) (50 the number pi)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज़	Download
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Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट	RCM Applicable /लागू आरसीएम	GST as per RCM/रिवर्स प्रभार के अनुसार जीएसटी	GST Cess 1 as per RCM/रिवर्स प्रभार के अनुसार जीएसटी उपकार 1	GST Cess 2 as per RCM	Optio RCM/वैक रिवर्स प्र
NA	NA	Yes	18%	NA	NA	No

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवर दिन
1	Gurmeet Kaur	173025,IIM Sirmaur, Rampur Ghat Road, Paonta Sahib PAN No-AAAAI9266R GSTIN-02AAAAI9266R1Z5	50	30

Buyer added Bid Specific Additional Scope of Work

S.No.क्र.सं.	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
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S.No.क्र.सं.	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
1	Technical Specifications View	Technical Specifications of All-in-One PCs	All-In-One PCs(50)
2	Technical Specifications View	Technical Specifications of UPS	Uninterrupted Power Supply (UPS) (50)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and not lead to any restrictive bidding.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contract rates. Bidders are bound to accept the orders accordingly.

2. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

3. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

4. Inspection

Testing of Sample: The testing of advance sample and bulk sample during PDI will be carried at the designated AHSP labs. When testing facilities are not available, the facilities of Govt labs/NABL/Accredited labs will be utilized. The testing charges outside the designated AHSP labs to be borne by seller's.

5. Inspection

Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER): Before dispatch the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignor's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages. When there is requirement of submission of the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

6. Sample Clause

After award of contract – Successful Bidder shall have to get advance sample approved from buyer before bulk manufacturing / starting bulk supplies. Successful Bidder shall submit

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samples for Buyer's approval, within 5 days of award of contract. Buyer shall, as per contract specifications framework, either approve the advance sample or will provide complete list of modification required in the sample within 5 days of receipt of advance sample. Seller shall be required to ensure supply as per approved sample modifications as communicated by Buyer. If there is delay from buyer side in approval of advance sample – the delivery period shall be refixed without LD for the period of delay in sample approval. In case, the sample is found to have major deviations / not conforming to the Contract specifications, the buyer at its discretion may call for fresh samples for approval before allowing bulk supplies or may terminate the contract after notifying the deviations to the seller.

Unless otherwise provided in the contract, all samples required for test shall be supplied by the contractor free cost. Where under the contract, the contractor is required to submit an advance sample, any expenses incurred by the contractor on or in connection with the production of samples in bulk, before the sample has been approved unconditionally shall be borne by the Seller and he shall not claim any compensation in the event of such sample being found unacceptable by the Buyer / Consignee.

7. Sample Clause

For clothing and allied items, if pre-dispatch Inspection clause has been selected in the Bid, the Inspection Agency shall forward sample from the accepted lot duly identified/ sealed by it, as Reference Sample to each consignee (one reference sample per consignee) for comparing the lot received at consignee end with such reference sample. Such reference samples will be treated as part of supplied quantity from the lot and cost shall be borne by the Buyer.

8. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

THE DIRECTOR IIM SIRMAUR
payable at
PAONTA SAHIB DISTRICT SIRMAUR H P 173025

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to Buyer within 5 days of Bid End date / Bid Opening date.

9. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgor. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

10. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

INDIAN INSTITUTE OF MANAGEMENT SIRMAUR
Account No.
140701000266
IFSC Code
ICIC0001407
Bank Name
ICICI
Branch address
PAONTA SAHIB DISTRICT SIRMAUR HP 173025

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

11. **Financial Criteria**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

12. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

13. **Purchase Preference (Centre)**

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of the price band of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match price and contract will be awarded for percentage of 15% of total value.

14. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

15. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

16. **Certificates**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab and Results of the Lab will be the Sole Criteria for Acceptance of the Item.

17. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

18. **Certificates**

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

TO BE PRODUCED ON DEMAND

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19. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

20. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 years, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

21. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

22. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

23. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

24. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.

25. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Buyer Added Terms & Conditions

Hiring of All-in-One Desktop Computers and UPS and their Installation & Service Support on rental basis at IIM Sirmaur

SCOPE OF WORK

1. The vendor has to supply All-in-One Desktop computers (blank condition, no software) as per the specifications attached, UPS, Keyboard (wired), and Mouse (wired) on a rental basis at the IIM SIRMAUR venue mentioned below:

Indian Institute of Management Sirmaur, Paonta Sahib or Dhaula Kuan, Distt- Sirmaur, Himachal Pradesh -173025, India

2. The vendor must ensure that all the All-in-One Desktops and other peripherals provided on rentals are in working condition at all times. All items have to be less than one year old. The undertaking is to be submitted by the vendor for the same.
3. The Period for renting the systems shall be One year initially and may be extended further based on performance and requirements in the institute.
4. Tentative number of computers required is 50. The exact quantity of computer systems and peripherals to be supplied shall be informed through the work order. For any additional requirements, purchase orders shall be placed separately.
5. The vendor has to maintain all the All-in-One Desktops, UPS, and other peripherals supplied. All calls for faults and repairs of the Desktop & UPS have to be attended to and resolved immediately as per uptime requirements mentioned at clause 1 (**Annexure-A**) of this document.
6. The vendor has to ensure rectification of the faulty All-in-One Desktop, Keyboard, Mouse UPS, Battery and other peripherals or provide replacement for the same as per uptime requirements mentioned at clause 1 (**Annexure-A**) of this document.
7. The successful bidder shall be responsible for the smooth functioning of each system (like Computer, UPS etc) supplied. Any complaint shall be addressed within two working days of reporting. In case resolving the complaint takes longer than two days, the supplier shall replace it with another computer system on the third working day. The faulty computer will be returned to the supplier after proper backing up and erasing of all the data from the hard drive of the faulty computer.

Company/Firm Qualifying criteria

1. The bidder should have a fully functional service/ support centre with minimum 3 qualified support staff to provide quality service support.
2. Undertaking mentioning office address and No of Employees with qualification to be enclosed.
3. Bidder should have executed at least one order towards the supply of Hardware on hiring/rental of the value of Rs. 50 Lacs or above in the last 3 years. The bidder has to provide proof of satisfactory completion and a copy of such Purchase Order.
4. The bidding company/firm should be in existence and should have been in operation for a period of at least 10 years. The bidding company/firm has to produce a Certificate of Incorporation/Registration with Shops and Establishments/ Sales Tax Registration for the last Year.

5. The bidding company/firm should not have any of their contracts terminated or blacklisted by any Government / Central Government / Autonomous Institution/University/PSU/ BFSI/ Private Sector during last five years. (Affidavit duly notarized to be submitted).
6. The bidding company/firm shall submit a list of major clients with complete contact details for whom similar services have been provided during the last one year.
7. The bidding company/firm must produce Escalation Matrix of Telephone Numbers for Service Support.
8. The bidding company/firm may quote for higher specifications.
9. The quoted rates should be inclusive of all taxes & FOR delivery at IIM Sirmaur etc.
10. Conditional bids shall be rejected.
11. The rates for the quoted items should not be higher than those quoted in any other organizations or the MRP.
12. Successful bidder shall not be entitled to any hike in prices for any reasons other than statutory law during the contract period.
13. The bidding company/firm are advised to quote their rates on the basis of costing/profitability of individual item as the Director, IIM Sirmaur reserves the right to exclude any item(s) from purchase at the time of placing the order.
14. The payment shall be made to the successful vendor on quarterly basis on submission of invoice in original based on number of Desktop Computers & UPSs supplied on rent by the bid winning company/firm.
15. Price should be quoted for all the required items in the bid, failing which the bid shall summarily be rejected.
16. The bidder should quote rates inclusive of all services charges & GST for each item.
17. The selection of the bidder shall be made on basis of total value wise quote for both All-in-One PC & UPS.

(Annexure-A)

1	<p>Penalty</p> <p>An uptime of 99.99% is expected from the vendor.</p> <p>User may make a complaint about the service through letter, fax, email, phone, SMS or any other means as the user thinks fit or convenient to the service centre of vendor. Vendor shall provide contact numbers/ e-mail IDs clearly on stickers to be displayed on the All-in-One Desktops, UPS and other peripherals.</p> <p>On receiving complaint, the Vendor shall respond/ repair/ resolve or provide required services in the period as stated below.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Sl. No.</th> <th style="text-align: center;">Resolution Period</th> <th style="text-align: center;">Penalty</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">24 Hours</td> <td>1% of yearly contract value for delay in every 24 hours in resolution after 24 hours from the time of registering any call log. The total penalty shall not exceed the total annual contract value.</td> </tr> </tbody> </table> <p>If the successful bidder fails to execute the project as per the Terms and Conditions of the agreement executed, a penalty at the rate of maximum 10% of total contract value shall be levied on the contractor, which shall be recovered from the security deposit or from the payment to be made to the contractor and the contract may be terminated at the risk and cost of the contractor. However, the decision regarding the quantum of penalty shall vest with the IIM Sirmaur.</p>	Sl. No.	Resolution Period	Penalty	1	24 Hours	1% of yearly contract value for delay in every 24 hours in resolution after 24 hours from the time of registering any call log. The total penalty shall not exceed the total annual contract value.
Sl. No.	Resolution Period	Penalty					
1	24 Hours	1% of yearly contract value for delay in every 24 hours in resolution after 24 hours from the time of registering any call log. The total penalty shall not exceed the total annual contract value.					
2	A detailed contract will be signed with the successful bidder on issue of work order.						
3	All items given on rent have to be less than one year old.						
4	The Institute shall erase all the data from the machine (working/not working) returned to the vendor or during or after the contract period.						

1. **Technical Specifications of All-in-One PCs**

SI No.	Particulars	Specifications
1	Processor	13th Generation Intel® Core™ i7-13700 (2.10GHz to 5.10 GHz), 30 MB cache, 16 cores, 20 threads or higher
2	Chipset & Motherboard	Intel Q670 Chipset or higher
3	Memory	16 GB DDR4 or higher, 3200 MHz RAM or higher, expandable up to 64 GB

4	Graphics	Integrated Intel UHD Graphics
5	Hard Disk Drive	1 TB, PCIe NVMe SSD
6	Display	23.8-inch or higher, FHD, Anti-Glare, WLED, Non-Touch, 250 Nits, Wide Viewing Angle
7	Security	Discrete TPM 2.0 with Chassis Intrusion switch
8	Keyboard	Wired Keyboard (same make as PC)
9	Mouse	Wired Mouse (same make as PC)
10	Networking facility	Integrated Ethernet LAN 10/100/1000 and Latest Wi-Fi 6 + Bluetooth 5.1 or higher
11	Ports & Slots	1 RJ-45 port 10/100/1000, 6 USB ports with minimum 2 USB 3.2 Gen 2 Type-C port, 1 Universal audio jack, 1 Line-out audio port, 1 DP 1.4, 1 HDMI In, 1 HDMI Out, 1 SD card slot, 2 M.2 slot.
12	Audio	Integrated dual Internal speakers (Min. 5W each or higher) and Microphone
13	Webcam	1080p FHD Webcam
14	Form Factor	All In One Form Factor with Fixed Stand
15	Operating System	NA
16	Certification	For OEM: ISO 9001: 2008
17	Power Supply	Internal or External power supply unit (PSU)
18	Accessories	To be supplied with required accessories, connecting cables and driver media & power cable.
19	Service	On-Site Support 24X7

2. Detailed Specifications of All-in-One PCs

	Description
	Trusted Platform Module (Discrete TPM Enabled)
	23.8" or higher FHD 1920X1080 non-Touch, FHD Camera
	Acceleration i7-13700 (16 Cores/30MB/20T/2.1GHz to 5.1GHz); supports Win11/Win11 DG/Linux)
	ENERGY STAR Qualified
	Non-Touch LCD
	16GB (2x8GB) DDR4
	M.2 2230 1TB PCIe NVMe Solid State Drive
	No Additional Hard Drive

Components	Thermal Pad
	Intel Core i7 vPro Enterprise Processor Label
	Intel Integrated Graphics
	Screw for M.2 SATA SSD
	Intel Wi-Fi 6E (6GHz) AX211 2x2 Bluetooth 5.1 Wireless Card or higher
	All-in-One Basic Stand
	USB Optical Mouse - Black (with Good quality Mouse Pad)
	Wired Keyboard (English) - US International
	Client System Update (Updates latest Recommended BIOS, Drivers, Firmware and Apps)
	Intel Rapid Storage Technology software and driver for Windows
Software	Intel vPro Enterprise
	Optimizer
	Digital Delivery
Service	On-Site Support 24X7

3. Technical Specifications of 600Va UPS

Sl. No.	600va Line Interactive UPS Specifications	
1	Rating	600va / 360 watts
2	Input Voltage Range	145V to 290V
3	Input Frequency	45 to 65 Hz
4	Automatic Voltage Regulation	Yes, Trim & boost
5	Nominal Output Voltage	230V
6	Waveform	Stepped Sinewave
7	Output Frequency	On Line: Same as Input & On Battery 50/60Hz +/- 3Hz
8	AC Surge Protection	UPS should be with Full Time Surge Protection 160Joules.
9	Battery Voltage & Rating	12V, 7.2ah
10	Short Circuit Protection	Resettable Circuit Breakers
11	Typical Recharge Time	Less than 6Hours.
12	Transfer Time	4-8ms
13	Battery Saver Mode	UPS should be with Battery Saver Mode.

14	Environment	0-40C, 0-95% RH Non Condensing.
15	Audible Alarms	On Battery, Overload, Low Battery & Replace battery
16	Regulatory Approvals	ROHS Compliance, ISO & BIS Certified.

26. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category restriction bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws. / सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी

पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न व अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---
