

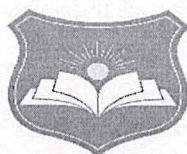
IIM, Sirmaur, Himachal Pradesh

Rampur Ghat Road, Kunja Matralion,
Paonta Sahib, Distt- Sirmaur, Himachal Pradesh-173025

TENDER DOCUMENT

Tender No. IIMS/PUR/100 Mbps Internet Bandwidth/23/2018-19

**NAME OF WORK: Providing 100 Mbps Dedicated Uncompressed Symmetric
Internet (1:1) Bandwidth through Lease Line.**



IIM SIRMAUR
KNOWLEDGE . LEADERSHIP

Cost of Tender Document Rs. 1000/-

YEAR 2019

Signature of the official issuing the tender



Seal & Stamp of Tenderer

R. Anand
28.2.19

IIM, Sirmaur, Himachal Pradesh
Rampur Ghat Road, Kunja Matralion,
Paonta Sahib, Distt. Sirmaur, Himachal Pradesh-173025

"SUMMARY OF NIT"

1. Name of Work: **Providing 100 Mbps Dedicated Uncompressed Symmetric Internet (1:1) Bandwidth through Lease Line.**
2. Place(s) of Work: **IIM Sirmaur, Rampur Ghat Road, Kunja Matralion, Paonta Sahib, Distt- Sirmaur, Himachal Pradesh-173025**
3. Details of Contact Person(s): **Mohammad Rizwan, In charge, IT Division, IIM Sirmaur Rampur Ghat Road, Kunja Matralion, Paonta Sahib, Distt- Sirmaur, Himachal Pradesh-173025 or his authorized representative.**
4. Time Period: **2 years**
5. Cost of Tender: **Issued by IIM Sirmaur Rampur at a cost of Rs.1000/- (Rupees One Thousand only) in cash or by Demand Draft. Copy of Tender document can also be seen at IIM, Sirmaur website. (<http://www.iimsirmaur.ac.in>)**
6. Last date and time for sale of tender document : **20/03/2019 upto 11.00 AM**
7. Last date, time and venue for submission of tender document up to : **20/03/2019 upto 3:00 PM (in the Tender Box kept in the IIM SIRMAUR Campus)**
8. Earnest Money to be deposited by Cash or Demand Draft : **Rs 20,000/- (In favour of "IIM SIRMAUR", payable at Paonta Sahib, H.P)**
9. Date and Venue of opening of Technical/Financial bid (in the Conference Hall, IIM, Sirmaur Campus) : **21/03/2019 at 11:00 am**

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Indian Institute of Management, Sirmaur

Tender Document for 100 Mbps Internet connectivity Leased Line (OFC) (1:1 uncompressed and unshared) at IIM Sirmaur, Himachal Pradesh for a period of (02) Two years

Eligibility Criteria

The bidder must submit:

- All the vendors have to submit an Authorization from ISP indicating that the bidder is authorized to bid for this specific tender. Any ISP directly participating in the tender need not submit such letters.
- Copy of this tender document, Bid document(s) and all enclosures must contain the signature and seal of the authorized representative of the bidder.
- Backend support commitment letter from the ISP specific to this tender by the bidder. ISP should submit a commitment letter along with the tender for providing full onsite support at IIM Sirmaur.
- Submit proof of adequate facilities and manpower (technical staff) to ensure the necessary support to IIM Sirmaur during the warranty period for the tender work.
- Registration Number of the bidder along with the LST/CST/WCT No. and the PAN number allotted by the concerned authorities.
- Details regarding the provision of support during warranty.
- The bidder quoting for item(s) as per this tender should be registered to provide the item/services with the appropriate government authority. Copy of registration certificate should be enclosed.
- The Bidder must have executed such orders at any reputed University or any of the Government Departments.
- The Bidder should have successfully executed/serving at least two contracts of similar nature within the past five years. The bidder should attach copies of the purchase orders/contracts and satisfactory report, which should indicate the deliverables and scope of work.
- The Bidder should be neither blacklisted by any Government Dept., nor is any criminal case registered/pending against the bidder (firm or its owner/partners) anywhere in India. A duly completed certificate to this effect is to be submitted.
- The Bidder Should not submit any proposal/tender, until and unless a direct query from IIM Sirmaur has been received.
- The Bidder should give self-declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted.
- The quotations shall include all specifications as detailed in the tender. Silence in any of the specifications will be interpreted as non-conformity with tender's requirement.
- All the pages of the bid should be signed along with company's seal.

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Tender should be submit to **The Administrative Officer, Indian Institute of Management, Sirmaur, Rampur Ghat Road, Kunja Matralion, Paonta Sahib, Distt- Sirmaur, Himachal Pradesh-173025**

Terms and Conditions

The bidder must ensure:

A) Pricing:

- Quote price for each of the components and also the total amount as per the tender document.
- The prices are to be quoted on individual item rather than the total package.
- Taxes (any), if applicable need to specify clearly.
- Quote only for the product specified in the tender. No changes in the configuration or deviation from the tender document will be permitted.
- Need not suggest any alternative product/make or different configuration the same product.

B) Supply:

- Equipment's should be supplied within 30 days of awarding the order.
- The link to be commissioned at **Indian Institute of Management Sirmaur, Rampur Ghat Road, Kunja Matralion, Paonta Sahib, Distt- Sirmaur, Himachal Pradesh-173025**

C) Installation:

- The supplier should ensure the smooth installation of the equipment's at our site at, **Indian Institute of Management Sirmaur, Rampur Ghat Road, Kunja Matralion, Paonta Sahib, Distt- Sirmaur, Himachal Pradesh - 173025.**

D) Payment Terms:

- Payments will be released only after successful commission of the link at the end of the quarter.

E) Procurement Rights:

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- IIM SIRMAUR Reserves the right to conclude the purchase with entire or partial bill of material as mentioned in the price schedule.

RESPONSIBILITIES UNDER THE CONTRACT:

The ISP would be responsible for the following:

- To provide 100 Mbps internet connectivity (OFC) at Indian Institute of Management Sirmaur, Himachal Pradesh on yearly rental basis.
- Internet Router/Mux/Modems Port at ISP Gateway for required Bandwidth and 32 public IP addresses of ipv4 pool.
- Installation commissioning, configuring of the link and hardware/software up to IIM Sirmaur end.
- Maintenance support service (24 Hours and 7 days a week) for Bandwidth and equipment.
- ISP or authorised person from ISP will be required to sign Service Level Agreement.
- Either party may terminate the contract after giving three-month notice.
- In the event of non-commencement or unsatisfactory performance of the work contract, the IIM Sirmaur reserves the right to cancel the contract agreement or to withhold the payment. In such eventuality IIM Sirmaur further, reserves the right to get the work done from some other agencies and in such condition the cost of the work has to be borne by the tenderer to whom the order has been awarded/issued.
- The Tenderer must supply, install and configure whatever is required to ensure proper functioning of all the supplied hardware and software. Whether mentioned in the Tender or not and whether mentioned in this quotation or not in order to Guarantee the proper function of the delivered items and the services as required, it will be completely sole and full responsibility of the tenderer. All the supplied items are required to be integrated with existing network and system of the IIM Sirmaur by the tenderer.
- The Tenderer should be ready to meet the tender conditions with respect to all activity like supply, installation, commissioning, operation, functioning and testing of all the Wi-Fi access points and switches etc. The tenderer will also integrate them with the existing network and systems of the IIM Sirmaur.
- Tenderer shall be responsible for providing the licenses required for the function of all the delivered items.

Contract Period:

- The contract will be initially for a period of two year. Based on satisfactory performance, the contract may be extended maximum up to another two years on same terms and conditions with the approval of the Competent Authority.

Maintenance:

The tenderer will be responsible for the comprehensive maintenance for the entire contract period of two year. Contract period will start after the acceptance of installation & testing of complete connectivity.

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- The Tenderer will do preventive maintenance once a quarter for the upkeep of the Systems running and submit the quarterly check report.
- The tenderer shall give warranty for all the supplied items (24 month onsite warranty), conforming to the specified design and there are no defects in the process of manufacturing, packaging, transportation, delivery, installation and the working of the supplied items so as to ensure best services as required under this tender.
- The schedule will have to be adhered strictly.
- 99.5% Uptime shall be calculated as $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$ quarterly basis.
- Deduction in payment will be made for downtime in the quarterly bills raised by the ISP.
- The response time for attending the faults will be four hours (maximum) after the same are reported to the tenderer.
- The tenderer will rectify the faults within 24 hours failing which; the tenderer will arrange temporary 100 Mbps RF replacements. The services shall be provided 24 hours & 7 days in a week.

Performance Security or Performance Bank Guarantee (PBG):-

The successful bidder(s), on whom order will be placed, has to submit a performance security of 10% of the total order value at the earliest before release of any payment. Performance security has to be submitted in the form of Bank Guarantee/Demand Draft/FDR from any Nationalized/Scheduled commercial Bank in favour of the Administrative Officer, IIM Sirmaur. Performance security should remain valid for a period of two months beyond the date of completion of all contractual obligations of the successful bidder(s). No interest will be payable by IIM, Sirmaur on the Performance Security deposited. In case the contractor fails to provide satisfactory service, the Performance Security submitted by the bidder(s) is liable to be forfeited. An undertaking to this effect is to be submitted.

Late Bids

1. The Bid(s) must be sent sufficiently in advance so that it reaches the institute on or before the submission deadline. Bid(s) received after the submission deadline will not be considered.
2. The Bids must reach the undersigned on or before the due date, i.e. Bids received after the due date and time is liable to be rejected. The institute shall not be responsible for any postal delays. However, in the event of due date being a closed holiday or declared Holiday for IIM Sirmaur, the due date for submission of the bids will be the following working day at the appointed time & venue.
3. Bids received after due date and the specified time for any reason whatsoever, shall not be entertained.

Disqualification

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- 1) Proposal not submitted in accordance with this tender document.
- 2) During validity of the proposal, or its extended period, if any, the bidder increases his quoted prices.
- 3) Proposal is received in incomplete form.
- 4) Proposal is received after due time.
- 5) Proposal is not accompanied by all requisite documents.
- 6) Information submitted in the tender proposal is found to be misrepresented, incorrect or false, accidentally, unwittingly or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the contract including the extension period if any.

IIM SIRMAUR's Right to Terminate the Process

- a) IIM SIRMAUR may terminate the Tender process at any time and without assigning any reason. IIM SIRMAUR makes no commitments, express or implied, that process will result in a business transaction with anyone.
- b) This Tender does not constitute an offer by IIM SIRMAUR. The bidder's participation in this process may result in IIM SIRMAUR selecting the bidder to engage in further discussions and negotiation toward execution of a contract if necessary. The commencement of such negotiations does not, however, signify a commitment by IIM, SIRMAUR to execute a contract or to continue negotiations; IIM, SIRMUR may terminate negotiations at any time without assigning any reason.

Scope of Work

The following shall be carried out by the implementation vendor.

The tenderer/vendor to install, configure the equipment and to provide connectivity up to 100 Mbps at IIM, SIRMAUR end.

Dispute: -

Dispute, if any arising out of providing the said service(s) shall be settled mutually or arbitration by sole Arbitrator to be appointed by the Administrative Officer, IIM Sirmaur at Rampur Ghat Road, Kunja Matralion, Paonta Sahib, Distt- Sirmaur, Himachal Pradesh as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and the Rules framed there under. The award passed by the said sole Arbitrator, will be binding upon the parties. The arbitration proceedings shall be held at Sirmaur only.

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Price Schedule – Commercial Proposal Format

S/N	Item description	Cost per Unit (Rs.)	Applicable Taxes	Total Cost (Rs.)
1	Internet Port Charges (1:1) Including Local loop (100mbps)			
2	Other cost if any (Please specify Item wise Descriptions)			
Total Two Years Cost (Rs.)				

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